



Shepherd'scenter

OF CHESTERFIELD

ANNUAL REPORT **July 2014 – June 2015**

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WHO WE ARE

The Shepherd's Center of Chesterfield is a non-profit, interfaith organization of senior adults who donate their time, talents, professional expertise, and personal resources to enrich the lives of other senior adults and enable them to continue to live independent, meaningful lives.

The Shepherd's Center of Chesterfield was established in August 2001 with the following mission: "To enrich the lives of adults 50 and over by offering opportunities for interfaith community service, lifelong learning, and assistance in maintaining an independent lifestyle."

WHERE HAVE WE BEEN?

On October 10th, 2000, Dr. Greg Jones, minister of Chester Presbyterian Church, organized a band of 26 concerned seniors who represented 14 community churches and organizations into a "Mobilizing Task Force" to explore the possibility of having a Shepherd's Center in Chesterfield County. His vision was to pattern it after the Virginia chapters located in Richmond and Vienna. This task force established the Shepherd's Center of Chesterfield's mission as a non-profit, interfaith organization of senior adults who would volunteer their time, talents, professional expertise, and personal resources to help other senior adults remain active and independent in their own homes for as long as possible.

On July 16, 2001, the Shepherd's Center of Chesterfield was incorporated in the Commonwealth of Virginia and at the end of 2002, it was granted its official status as a 501(c)(3).

WHERE ARE WE NOW?

Over a decade later, the Shepherd's Center of Chesterfield continues to fulfill its mission. Our volunteers provide seniors in Chesterfield County and the surrounding areas with free, accompanied, door through door transportation, free minor home repair services and a unique, low cost lifelong learning program.

SERVICES AND PROGRAMS

FREE, ACCOMPANIED DOOR-THROUGH-DOOR TRANSPORTATION SERVICES

Many older adults in our service area do not have access to the limited public transportation, cannot drive, and/or afford the costs of private transportation. Thus the most popular service we provide is free transportation to medical appointments, to the pharmacy for medication pickup, and for grocery shopping. Free accompanied transportation is available to people 50 years of age and older who are mobile without a wheelchair and live in a zip code area where we have volunteer drivers.

Free accompanied transportation services were in high demand. At the end of the fiscal year, our volunteers provided 579 rides for medical and food needs.

HANDYHANDS: MINOR HOME REPAIR SERVICE

Minor home repair services are available through our HandyHands program to people 50 years of age and older who live in their own home and within our service area. Our volunteers do simple electrical, plumbing, and carpentry repairs. At the clients' home, the volunteer assesses the situation and, if necessary, travels to a local hardware store and helps the client choose whatever parts may be needed. Our HandyHands volunteers have the option of charging \$3.00-\$5.00 per hour for their labor with all proceeds going back to support the work of the Shepherd's Center.

Our HandyHand services were also in high demand this year. Our volunteers completed 41 repairs this fiscal year.

While these services bring little revenue to the Center, they are two of the most needed for the seniors in the area and continue to be a meaningful part of the Shepherd's Center of Chesterfield. The services also provide rewarding volunteer opportunities fitting the schedule of our very active seniors.

ADVENTURES IN LEARNING: LIFELONG LEARNING AND COMMUNITY ENGAGEMENT

Providing seniors with the opportunity for life-long learning and socialization is an important mission for many volunteers of the Shepherd's Center of Chesterfield. Through our program known as Adventures in Learning, eight-week educational classes are offered in the fall, winter and spring. Countless hours are provided by volunteers who do everything from setting up coffee and pastries at 8:00 a.m. to teaching the classes, to putting together course surveys at the end of each session and much, much more.

The Adventures in Learning program had 411 student enrollments and offered 91 classes during the three sessions.

LETTER FROM THE PRESIDENT

The Year in Review

On behalf of the Board of Trustees, our staff, and the dedicated volunteers of the Shepherd's Center of Chesterfield, it is my pleasure to share with you the Annual Report for Fiscal Year 2014-2015 and the highlights of a most productive year for our volunteers and staff. Americans are living longer today than previous generations and the numbers of seniors has exponentially increased to unprecedented numbers. Creating the need for senior services presents its challenges. In a rapidly aging community, The Shepherd's Center of Chesterfield is committed to addressing the needs of older adults in our community by harnessing public and private support using our incredible infrastructure of volunteers and partnerships. Our volunteers use their skills and knowledge they have acquired over a lifetime to help others and plan our programs and develop services. It is their hard work and dedication that makes our mission possible.

The Shepherd's Center of Chesterfield has faced numerous challenges during the past several years due primarily to the economic environment which has had an impact on so many non-profit organizations. We have been successful in not only maintaining our programs, but also improving and expanding them by recruiting additional drivers, AIL instructors and adding more classes. This year we saw a 15% increase in the number of AIL students and over 15% more clients enrolled in our free accompanied transportation program. Our Handy Hands activity increased 45% over the previous year.

As we look forward, we can only anticipate a greater need for our programs as our senior population grows. We will aspire to meet these needs with the continuing refinement and expansion of the Shepherd's Center's programs.

In 2014 we partnered with individuals, local churches, civic groups, business, charitable foundations, and local governments. We are especially grateful for the financial support we received from Chesterfield County. A special thanks goes out to Lucy- Corr Village, Chester Baptist Church, and Grace Lutheran Church, and Chester Presbyterian Church for providing us our offices, facilities for A.I.L, and meeting rooms for board functions.

The success of the Shepherd's Center of Chesterfield County is the result of the dedicated service of our volunteers, drivers, Handy Hands, committee members, and Board of Trustees, all of whom spend countless hours working on the Shepherd's Center's programs. Our heartfelt thanks goes out to each and every one of them for sharing their time and talents to help achieve our commitments to the seniors we serve.

Our program Director, Susan McCammon, and our Board of Directors continue to provide strong leadership and fiduciary responsibility that will position us well in the future.

Tony Yankowsky
President, Board of Trustees

STATISTICS AND VOLUNTEERS FOR SERVICES AND PROGRAMS

FREE, ACCOMPANIED DOOR-THROUGH-DOOR TRANSPORTATION SERVICES

Our volunteer drivers pick up the client at their home, drive them to their appointments, and then return them to their homes. The Shepherd's Center volunteer drivers donate the use of the vehicle and pay for their own gasoline. For each ride the average mileage is 37.33 miles¹ and the average length of time is 1 hour and 56 minutes².

Volunteer Drivers 89
Medical and Food Trips 579
Hours Donated 1746
Total Miles Driven/Donated 22,697

Angela Agren	Raymond Free	Louis Marroni	Natasha Shelton
Penchan Anderton	Raymond Free, Jr.	David Metz	Roger Smith
Marjorie Ashburn	Natalie Galarza	Carole Morris	Jerry Smollich
Felia Ayala	Marian Garrett	Anne Nelson	Michael Staffieri
Terry Bauer	Barbara Gauker	Jane Neuls	Dan Sybert
Carolyn Bradley	Carol Glanville	Melissa Newby	Elizabeth Tormollen
Eileen Brooks	Andrew Griffin	Edward Newman	Robin Trawick
Dana Brown	Dorothy Hicks	James Pace	Linda Turner
John Chamberlain	Gary Hill	David Parnell	Howard Twilley
W. Haley Cole	Myra Hopcroft	Urszula Pedynkowski	Brenda Weir
Larry Corey	Janet Hopkins	Lois Pence	Nancy White
Richard Covington	Becky Hux	Donald Phelps	Frank Williams
Pamela Crandol	Beth Jones	David Pittman	Gloria Williams
Cynthia Davis	Donald Kennedy	Mike Pope	Jerry Williams
Gayle Davis	MaryHelen Kennedy	Donald Pospahala	Patricia Williams
Thomas DeHaven	Joseph Kimec	Carol Raykowsky	Martha Wolfe
Julio Delcorso	George King	Jeffrey Raynor	Ann Wright
Cheryl Dingman	Harvey King	Frank Romero	Linda Wright
Larry Doty	Robert Kutz	Joy Ross	Ann Wynne
John Drury	Margaret Kutz	Stacy Rothman	
Martha Duncan	Emory Large	Muffie Schick	
Ann Arbes	Sandy Lee	Fred Schneider	
Carolyn Fitts	Bill Lewis	Matthew Schoonmaker	
David Ford			

¹ Average mileage based on an Analysis Report completed by undergraduate students, Vivian Tsou, John Ramirez, and Victoria Navarro, at the University of Richmond during the spring semester of 2011. Their data was collected from Client Intake Forms (dated July 1 – December 31, 2010) provided by the Shepherd's Center of Chesterfield.

² Average length of time is calculated using the information provided by volunteer drivers on their Driver Mileage and Time reports during the fiscal year.

HANDYHANDS: MINOR HOME REPAIR SERVICE

Volunteers do minor plumbing, electrical, and carpentry repairs. A typical minor home repair takes between 1-3 hours. The numbers for minor home repair services are largely underreported as our volunteers frequently make 2-3 trips to a client's home to complete repairs and our volunteers are often asked to make multiple repairs while they are in the client's home. In the cases where our volunteers cannot complete the service, HandyHands volunteers provide advice and guidance to clients over the phone.

Volunteer Handyhands 13
Requests Filled 41
Hours Donated 129
Total Miles Driven/Donated 555

Peter Burke	Andrew Griffin	Jerry Smollich
Bruce Crow	Harvey King	Michael Staffieri
Jack Dell'Omo	Beth Lyerly	Frank Williams
Bill Fisher	Ron Shelton	Bud Wilson
Rick Florek		

OFFICE VOLUNTEERS

The Shepherd's Center is staffed with volunteers who assist with the day-to-day operations of the Center's office. They answer the telephone, schedule volunteers to fill the clients' transportation and HandyHands requests, enroll new clients, make referrals when appropriate, pre-register ALL students for courses, and assist with other administrative tasks as needed. Our office volunteers are reliably in the office five days a week, 9:00 a.m. – 1:00 p.m.

Volunteers 19
Hours Donated 1000
Clients Enrolled 529

Helen Hall, Chair	Beth Lyerly	Gloria Thysell
Caroll Collier	Catherine Nuttall	Susan Whiteman
Pam Crandol	Ann Pal	Patricia Williams
Martha Duncan	Marguerite Riedl	Bette Wilson
Elizabeth Johnson	Thea Shoop	Harold Yager
Barbara Jones	Lucille Sitterson	
Chelcie Leimberger	Gordon Sutton	

BULK MAILING VOLUNTEERS

Quarterly newsletters and schedules, annual donor requests, and other mass mailings are folded, labeled, stapled, and/or sealed by our dedicated bulk mailing volunteers. They are often called in at the last minute to complete a mailing and they help keep our mailing costs as low as possible.

Volunteers 15

Beckie Brock	Louise King	Nancy Sukhia
Eldridge Brock	Sandra Mayes	Gloria Thysell
Joy Carlton	Catherine Nuttall	JoAnn Wakeland
Carol Collier	Ann Pal	Susan Whiteman
Martha Duncan	Eugenia Peterson	
Helen Hall	Thea Shoop	

ADVENTURES IN LEARNING VOLUNTEERS

Maintaining an engaging and appealing curriculum of classes, recruiting volunteer instructors and speakers, overseeing facility and classroom use, marketing the classes and all the other responsibilities associated with this program.

Volunteers 18

Lloyd Braswell	Janet Hopkins	Frank Romero
Beckie Brock	Susan Jacobs	Randal Shavis
Bill Damon	Donald Kennedy	Evelyn Twilley
Cheryl Fox	Joe Kimec	Frank Williams
Mary Lynn Frasher	Susan Meredith	
Mildred Freeman	Martha Nemetz	
Helen Hall	Barbara Pohlig	

ADVENTURES IN LEARNING INSTRUCTORS AND SPEAKERS

The instructors and speakers who volunteered during the fall, winter, spring, and summer sessions of AIL made it possible for the Shepherd's Center to offer 91 classes and workshops. A single tuition payment of \$15.00 (members) or \$25.00 (non-members) entitles the senior to attend one or all of the classes offered during the session.

Volunteers 51

Ursula Ardy	Ingrid Grunder, RN	Charles Peraino
Felia Ayala	Greg Hall	Sharon Ramey
Santos Ayala	Carol Hege	Totmes Reskallah
Millie Bishop	Sarah Humphries	Frank Romero
Jean Boseman	Vanessa Jenkins	Anudee Schoultis
Dennis Breckenmaker	Keith Jones	Bonnie Scimone
Barbara Campbell	Donald Kennedy	Barbara Spicer
Julian Charity	Bette Kot	Mike Stephens
Stacey Christensen	Carolyn Kronmeister	Betty Strickland-Sampsell
Hugh Cline	Latha Kumar	John Thios
Audrey Comer	Jeanie Langford	Kay Tocykowski
Larry Corey	Edith Lanning	Evelyn Twilley
Jennifer Dodson	Debbie Leidheiser	Ed Velasquez
Ann Erbes	Janet Maurer	Cindy Wallo
Joan Fallon	John McCall	Freda White
Henry Fogle	Bette Miller	Tom Width
Cheryl Fox	Violet Peaks	Kimberly Yager

HOSPITALITY COMMITTEE

Throughout the year, the Hospitality Committee serves lunch at the fall, winter, and spring AIL session for 50+ seniors; the volunteers set up, prepare and serve the meal, and clean up every Wednesday. The Hospitality Committee also caters special events such as the Afternoon Tea and Ice Cream Social.

Volunteers 13

Beckie Brock, Chair	Mary Helen Kennedy	Barbara Pohlig
Carroll Collier	Abida Khan	Frank Romero
Cheryl Fox	Chilcie Leimberger	Frank Williams
Mary Lynn Frasher	Susan McCammon	
Emily Gibson	Catherine Nuttall	

WEBMASTER AND PUBLIC INFORMATION ADVISOR

One volunteer, **Gordon Sutton**, singlehandedly oversees the Shepherd's Center websites, acts as our IT consultant, and advises the staff and volunteers on online marketing.

FUNDRAISING EVENTS VOLUNTEERS – SENIOR IDOL

The Senior Idol was one of our three fundraising events for the last fiscal year. This event was well attended and wonderfully executed by our volunteers and staff.

Volunteers 50

Curtis Anderson	Danielle Hill	Barbara Pohlig
Ernest Armstrong	Penny Elizabeth Humphries	Brandi Pope
Chris Ayers	Evelyn Keesler	Beth Eberling
John Byrd	Donald Kennedy	Faye Robison
Barbara Campbell	Dickie King	Johnny Schuler
Joy Carlton	June Knight	Gerald Seeley
John Chamberlain	Debbie Leidheiser	Thea Shoop
Erik Christensen	Debra Marlow	Melody Underwood
Nick Christensen	Saundra Mayes	Cejae Vtipilson
Ellie Christensen	Greg McCammon	Joanne Wakeland
Jeremy Cromwell	Shannon McCammon	Wilie Wakeland
Pam Crandol	Mary Mellette	Brenda White
Cheryl Cross	Judith Mendoza	Susan Whiteman
Martha Duncan	Cheryl Miller	J.A. Winckler, Jr.
Beth Eberling	Ann Pal	Eugene Zega
Robert Fedor	Ed Pettersen	Tony Zevgolis
Kitty Fowler	Cavell Phillips	

FUNDRAISING EVENTS VOLUNTEERS – AFTERNOON TEA

The Afternoon Tea was the second fundraising event for the last fiscal year. The event was well attended and delightfully executed by our volunteers and staff.

Volunteers 26

Jose Antunes	Larry Corey	Greg McCammon
Robert Bates	Pam Crandol	Ann Pal
Beckie Brock	Marian Elliott	Barbara Pohlig
Gary Brunner	Betty Finklea	John Thios
John Byrd	Henry Fogle	Howard Twilley
John Chamberlain	Cheryl Fox	JoAnn Wakeland
Erik Christensen	Helen Hall	Sue Whiteman
Nick Christensen	Joe Kimec	Frank Williams
Ellie Christensen	Sandra Mayes	

COMMUNITY AND CONGREGATIONAL RELATIONS COMMITTEE

The Shepherd's Center accomplishes its mission with the support of church and community organizations.

Volunteers 5

Beckie Brock	Carolyn Pegram
Helen Hall	Patricia Williams
Carol Hoffman	

COMMUNITY RELATIONS COUNCIL

The Shepherd's Center accomplishes its mission with the help of a large number of church and community organizations.

Volunteers 21

Mary Abyss	Mary Helen Kennedy	Barbara Pohlig
Elton Beverly	LaVerne King	Judy Regan
Beckie Brock	Billie Kronmeister	Eleanor Shook
Alan Brown	Carolyn Kronmeister	Patricia Smith
Tim Bullis	Elaine Lowder	Barbara Steadman
Helen Hall	Patricia Jean Noble	Cynthia Timberman
Carol Hoffman	Cavell Phillips	Susan Whiteman

BOARD OF TRUSTEES VOLUNTEERS

Our volunteer Board of Trustees meets every other month and is responsible for overseeing the mission of the Shepherd's Center. The Board works with the staff and volunteers to strategically plan for the future, to effectively and efficiently use material, financial, and staff resources, and abide by legal and ethical practices. The Board also serves as the public face of the organization.

Tony Yankowsky, President
Debbie Leidheiser, Vice President
Jerry Weissburg, Treasurer
Ted Ukrop, Secretary
Chris Ayers
Beckie Brock
Tim Bullis
Larry Corey

Rick Florek
Linda Gwaltney
Donald Kennedy
Susan McCammon
Jim Musgrave
Carolyn Pegram
Cavell Phillips
Ed Velasquez

FINANCIAL STATEMENTS FOR FY 2014-2015

INCOME

Donations	\$17,808
SCC Income	\$5,454
Service Revenue	\$14,326
Annual Fundraisers	\$9,410
Grants	\$30,443
TOTAL Income	\$77,442

EXPENSES

Office Expenses	\$7,075
Compensation and Taxes	\$51,465
Other Expenses	\$3,398
Programs	\$4,405
Annual Events	\$3,749
TOTAL Expenses	\$70,092
Net	\$7,350

Hours and Service Contributions by SCC Volunteers to the Community since 2003

**Breakout By Program
\$1,421,286**

FY	Transportation Service Contribution	Lifelong Learning Service Contribution	Minor Home Repair Service Contribution	Yearly Service Totals
FY'15	\$64,129	\$55,015	\$3,391	\$122,535
FY'14	\$65,976	\$43,600	\$4,606	\$114,182
FY'13	\$63,109	\$41,184	\$3,315	\$107,608
FY12	\$66,288	\$52,167	\$3,565	\$122,020
FY11	\$70,426	\$93,216	\$6,153	\$169,795
FY10	\$59,270	\$51,759	\$1,343	\$112,372
FY09	\$56,175	\$61,354	\$1,996	\$119,525
FY08	\$59,758	\$65,074	\$2,696	\$127,528
FY07	\$49,456	\$56,109	\$2,259	\$107,824
FY06	\$58,574	\$50,349	\$2,133	\$111,056
FY05	\$65,609	\$27,255	\$2,030	\$94,894
FY04	\$52,385	\$9,939	\$2,082	\$64,406
FY03	\$47,541	\$0	\$0	\$47,541
Grand Totals FY03-15	\$778,696	\$607,021	\$35,569	\$1,421,286
	Transportation Service Contribution	Lifelong Learning Service Contribution	Minor Home Repair Service Contribution	SCC Service Donation Total

SUPPORTING COMMUNITY PARTNERS

Bailey Bridge Middle School
BBB Wise Giving Alliance
Bermuda Hundred United Methodist
Bethia United Methodist
Beulah United Methodist
Bon Secours Richmond Health System
Brock's Bar-B-Que
Buford Road Pharmacy
Cameron Foundation
Cheryl Miller, WTVR-CBS-6
Chester Baptist Church
Chester Masonic Lodge 94
Chester Panera
Chester Presbyterian Church
Chester United Methodist
Chester Zion AME
Chesterfield County Board of Supervisors
Chesterfield County Fair Association
Chesterfield County Government
Chesterfield County Parks
Chesterfield County Public Affairs
Chesterfield County Public Library
Chesterfield County Public Schools
Chesterfield County Senior Advocate
Chesterfield County Sheriff's Office
Chesterfield Observer
Colonial Heights Baptist Church
Commonwealth Council on Aging
Community Foundation
Curtis Anderson, Photography and Video
Dixon Handwerk
Dunlop House
Enon Elementary School
Etrick Elementary School
Fraternal Order of Eagles Petersburg Aerie #882
Gordon Sutton, Webmaster
Grace Lutheran Church
Harrowgate Elementary School
Heritage Chevrolet & Truck Town
Ivey Memorial United Methodist
Janet and Gordon Sutton
Kennedy Family Charitable
Lift Caregiving
Lucy Corr Foundation
Lucy Corr Village
Manchester Cleaners-Chester
Morrisett Funeral Home
Mt. Pisgah United Methodist
NBC-12
New Covenant Church of Brethren
Northrop Grumman
O.B. Gates Elementary School
Old Dominion Decorative Artists
Pioneers of the Telephone Industry
Progress-Index
Redeemer Lutheran Church
Richmond-Times Dispatch
Second Baptist Church
Senior Connections
Springdale at Lucy Corr Village
St. Ann's Catholic Church
St. Augustine's Catholic Church
St. John's Episcopal Church
St. Mark's United Methodist
Susan Whiteman
Katie Ukrop
Thrivent Financial
Trinity United Methodist
Trinity United Methodist Women
Unicow Farm
United Way of Greater Richmond & Petersburg
Victory Tabernacle Church of God
Victory Tabernacle Church's Staff
Village News
Village Women's Club Chester
Vogue Flowers of Chester
WAWA-Chesterfield
Wesley United Methodist
Wood's United Methodist
WTVR-CBS-6